



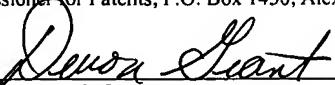
RCE/214168  
2201

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Steven G. Smith et al. Examiner: Patel, Chirag R.  
Serial No.: 10/074,325 Group Art Unit: 2141  
Filed: February 12, 2002 Docket: 60027.0445US01/BS#00406  
Confirmation No.: 6444 Due Date: April 4, 2006  
Title: METHODS AND SYSTEMS FOR COMMUNICATING WITH SERVICE TECHNICIANS IN  
A TELECOMMUNICATIONS SYSTEM

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on April 3, 2006.

By:   
Name: Devon K. Grant

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**39262**  
PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

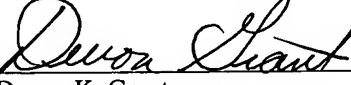
- Transmittal Sheet in duplicate containing Certificate of Mailing
- Request For Continued Examination and fee of \$790.00
- Amendment  
The fee has been calculated as shown below in the "Claims as Amended" table
- Request for Extension of Time for 3 month(s) and fee of \$1,020.00
- Authorization to charge Deposit Account No. 13-2725 in the amount of \$790.00 to cover the RCE
- Authorization to charge Deposit Account No. 13-2725 in the amount of \$1,020.00 to cover the 3-month EOT
- Return postcard

**CLAIMS AS AMENDED**

Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra	Rate	Fee
Total Claims				
33	- 34	= 0	x 50.00	= \$0.00
Independent Claims				
5	- 5	= 0	x 200.00	= \$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				\$0.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould P.C.  
P.O. Box 2903  
Minneapolis, MN 55402-0903  
404.954.5100

By:   
Name: Devon K. Grant  
Reg. No.: 57,036  
DKG

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